

Annual Water Quality Report

Reporting Year 2020

Presented By
Davidson Water Incorporated

Quality First

Once again, we are pleased to present our annual water quality report covering all testing performed between January 1 and December 31, 2020. As in years past, we are committed to delivering the best-quality drinking water possible. To that end, we remain vigilant in meeting the challenges of new regulations, source water protection, water conservation, and community outreach and education while continuing to serve the needs of all our water users. Thank you for allowing us the opportunity to serve you and your family.

We encourage you to share your thoughts with us on the information contained in this report. After all, well-informed customers are our best allies.

Annual Meeting

Davidson Water Inc.'s annual meeting is held on the second Monday in March. A notice with a proxy statement is mailed prior to the meeting. The annual meeting this year was held on Monday, March 8, at 7:30 p.m. at Davidson Water Inc.'s office in Welcome. President Lee Comer presided. Reid Smith, Secretary, read the minutes from the 2020 meeting. Craig Adcock from Turlington & Company went over the financial statements and year-end audit. Mr. Adcock stated the company was in sound financial shape. Ron Sink, CEO and General Manager, reported on operations and maintenance of the water system along with capital improvements to the system.

The following people were elected to serve three-year terms on the Board of Directors of Davidson Water Inc.

Ben Hege

District 1

Reid Smith

District 2

Jason Gallimore

District 3

Christopher Fitzgerald

At Large

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to

two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at www.epa.gov/safewater/lead.

Where Does My Water Come From?

The Gregg W. Stabler Treatment Plant is located on Koontz Road near Highway 64 West, Lexington, North Carolina. Our source water is the Yadkin River.

The Yadkin River begins in Blowing Rock, where it starts out as a small stream and follows along Highway 321 and then along State Road 268, deepening as other tributaries feed into it. The Yadkin then feeds into the W. Kerr Scott Dam Reservoir. The W. Kerr Scott Dam is an earthen dam built in 1960 by the Army Corps of Engineers for flood control. The reservoir has 125 miles of shoreline and holds up to 112,000 acre-feet of water, or 36.5 billion gallons. (An acre-foot is one acre of water one foot deep, or 325,000 gallons.) A minimum flow must be released through the dam to keep a constant supply of water flowing down the Yadkin.

During 2020 Davidson Water Inc. purchased water from the City of Winston-Salem and the City of Archdale to supplement peak usage or emergency needs. To obtain a Water Quality Report from the City of Winston-Salem or the City of Archdale, please call the numbers below:

City of Winston-Salem (336) 727-8000

City of Archdale (336) 434-7364

Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The U.S. EPA/CDC (Centers for Disease Control and Prevention) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or <http://water.epa.gov/drink/hotline>.

Questions?

For more information about this report, or for any questions relating to your drinking water, please call Brandon Garner, Water Plant Superintendent, at (336) 731-5584.

Source Water Assessment

The North Carolina Department of Environment and Natural Resources (DENR), Public Water Supply (PWS) Section, Source Water Assessment Program (SWAP) conducted assessments for all drinking water sources across North Carolina. The purpose of the assessments was to determine the susceptibility of each drinking water source (well or surface water intake) to potential contaminant sources (PCSs). The results of the assessment are available in SWAP reports that include maps, background information, and a relative susceptibility rating of higher, moderate, or lower.

The relative susceptibility rating of each source was determined by combining the contaminant rating (number and location of PCSs within the assessment area) and the inherent vulnerability rating (i.e., characteristics or existing conditions of the well or watershed and its delineated assessment area). It is important to understand that a susceptibility rating of “higher” does not imply poor water quality, only the system’s potential to become contaminated by PCSs in the assessment area. The assessment findings are summarized in the table below:

SUSCEPTIBILITY OF SOURCES TO POTENTIAL CONTAMINANT SOURCES (PCSs)

SOURCE NAME	SUSCEPTIBILITY RATING	SWAP REPORT DATE
Yadkin River	Higher	September 5, 2017

The complete SWAP report may be viewed online at <https://www.ncwater.org/?page=600>. Note that because SWAP results and reports are periodically updated by the PWS Section, the results available on this website may differ from the results that were available at the time this Consumer Confidence Report was prepared.

If you are unable to access your SWAP report on the web, you may mail a written request for a printed copy to Source Water Assessment Program – Report Request, 1634 Mail Service Center, Raleigh, NC 27699-1634 or email requests to swap@ncdenr.gov. Please indicate your system name and number and provide your name, mailing address, and phone number. If you have any questions about the SWAP report, please contact the source water assessment staff by phone at (919) 707-9098.

Water Treatment Process

The treatment process consists of a series of steps. First, raw water is drawn from our water source and sent through a series of three reservoirs to allow natural settling of silt and particulate matter. The water then goes to a mixing tank, where ferric sulfate and pH-adjusting chemicals are added. The addition of these substances causes small particles (called “floc”) to adhere to one another, making them heavy enough to be removed from the water in a set of clarifiers. Chlorine is then added for disinfection. At this point, the water is filtered through layers of fine coal and silicate sand. As smaller suspended particles are removed, turbidity disappears and clear water emerges.

Chlorine is added again as a precaution against any bacteria that may still be present. (We carefully monitor the amount of chlorine, adding the lowest quantity necessary to protect the safety of your water without compromising taste.) Seasonally, a portion of filtered water is processed through granular activated carbon filters to polish the water, removing taste- and odor-causing compounds as well as reducing potential disinfection by-products. Finally, caustic soda (to adjust the final pH and alkalinity), fluoride (to prevent tooth decay), and a corrosion inhibitor (to protect distribution system pipes) are added before the water is pumped to clearwells and water towers and into your home or business.

Substances That Could Be in Water

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection

for public health. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, in some cases radioactive material, and substances resulting from the presence of animals or from human activity. Substances that may be present in source water include: Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, or wildlife;

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming;

Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production and may also come from gas stations, urban stormwater runoff, and septic systems;

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

For more information about contaminants and potential health effects, call the U.S. EPA's Safe Drinking Water Hotline at (800) 426-4791.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data are included, along with the year in which the sample was taken.

We participated in the fourth stage of the U.S. EPA's Unregulated Contaminant Monitoring Rule (UCMR4) program by performing additional tests on our drinking water. UCMR4 sampling benefits the environment and public health by providing the U.S. EPA with data on the occurrence of contaminants suspected to be in drinking water in order to determine if U.S. EPA needs to introduce new regulatory standards to improve drinking water quality. Unregulated contaminant monitoring data are available to the public, so please feel free to contact us if you are interested in obtaining that information. If you would like more information on the U.S. EPA's Unregulated Contaminant Monitoring Rule, please call the Safe Drinking Water Hotline at (800) 426-4791.

Regulated Substances

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATIO N	TYPICAL SOURCE
Chlorine Dioxide (ppb)	2020	[800]	[800]	370	ND–370	No	Water additive used to control microbes
Chlorine (ppm)	2020	[4]	[4]	3.0	1.4–3.0	No	Water additive used to control microbes
Chlorite (ppm)	2020	1	0.8	0.49	ND–0.49	No	By-product of drinking water disinfection
Haloacetic Acids [HAAs] (ppb)	2020	60	NA	30	15–30	No	By-product of drinking water disinfection
TTHMs [Total Trihalomethanes] (ppb)	2020	80	NA	78	10–78	No	By-product of drinking water disinfection
Total Organic Carbon [TOC]¹ (ppm)	2020	TT	NA	1.2	ND–1.2	No	Naturally present in the environment
Turbidity² (NTU)	2019	TT = 1 NTU	NA	0.19	0.04–0.19	No	Soil runoff
Turbidity (lowest monthly percent of samples meeting limit)	2019	TT = 95% of samples meet the limit	NA	100	NA	No	Soil runoff

Tap water samples were collected for lead and copper analyses from sample sites throughout the community

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	SITES ABOVE AL/TOTAL SITES	VIOLATIO N	TYPICAL SOURCE
Copper (ppm)	2019	1.3	1.3	0.133	0/50	No	Corrosion of household plumbing systems; Erosion of natural deposits

Secondary Substances

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	SMCL	MCLG	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATIO N	TYPICAL SOURCE
Fluoride (ppm)	2020	2.0	NA	0.4	ND–0.4	No	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
pH (units)	2020	6.5–8.5	NA	7.6	6.6–7.6	No	Naturally occurring

Unregulated Substances 3

SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AMOUNT DETECTED	RANGE LOW-HIGH	TYPICAL SOURCE
Chlorate (ppb)	2015	110	86–110	NA
Chromium-6 (ppb)	2015	0.05	0.04–0.05	NA
HAA9 (ppb)	2018	40	18–40	Disinfection by-product
Manganese (ppb)	2018	0.47	ND–0.47	Naturally occurring
Sodium (ppm)	2020	13.6	NA	NA
Strontium (ppb)	2015	47.9	46.8–47.9	NA
Sulfate (ppm)	2019	18	NA	Runoff/leaching from natural deposits; Industrial wastes
Total Organic Carbon [TOC] (ppm)	2019	1.981	1.123–1.981	Naturally occurring

1 Depending on the TOC in our source water, the system MUST have a certain percentage removal of TOC or achieve alternative compliance criteria. If we do not achieve that percentage removal, there is an alternative percentage removal. If we fail to meet the alternative percentage removal, we are in violation of a treatment technique.

2 Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. The turbidity rule requires that 95 percent or more of the monthly samples must be less than or equal to 0.3 NTU.

3 Unregulated contaminants are those for which U.S. EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist U.S. EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted.

Table Talk

Get the most out of the Testing Results data table with this simple suggestion. In less than a minute, you will know all there is to know about your water:

For each substance listed, compare the value in the Amount Detected column against the value in the MCL (or AL or SMCL) column. If the Amount Detected value is smaller, your water meets the health and safety standards set for the substance.

Other Table Information Worth Noting

Verify that there were no violations of the state or federal standards in the Violation column. If there was a violation, you will see a detailed description of the event in this report.

If there is an ND or a less than symbol (<), that means that the substance was not detected (i.e., below the detectable limits of the testing equipment).

The Range column displays the lowest and highest sample readings. If there is an NA showing, that means only a single sample was taken to test for the substance (assuming there is a reported value in the Amount Detected column).

If there is sufficient evidence to indicate from where the substance originates, it will be listed under Typical Source.

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

LRAA (Locational Running Annual Average): The average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters under the Stage 2 Disinfectants and Disinfection By-products Rule.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

NTU (Nephelometric Turbidity Units): Measurement of the clarity, or turbidity, of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).

SMCL (Secondary Maximum Contaminant Level): These standards are developed to protect aesthetic qualities of drinking water and are not health based.

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.