DAVIDSON WATER, INC.

WELCOME, N. C.



DECEMBER, 1994

The Nation's Largest Rural Water System



SINCE 1969



INCREASE WATER CONNECTION FEES

As of January 1, 1994, the cost to tap on to Davidson Water, Inc.'s lines will increase. The cost of the water connection also includes a \$35.00 membership and meter deposit required on all accounts. Davidson Water, Inc. installs and maintains all lines from the main line to the meter. It is the customer's responsibility to install and maintain the water line from the meter to the dwelling. A separate connection is required from each residence or business. New taps are located on the state road right of way or subdivision right of way. It is best to grade your yard, prior to tap installation. If we have to come back to move the water tap there will be an additional cost. There is a cut off located in the meter box that is for Davidson Water, Inc.'s use.

NEW RATES FOR TAP FEES

3/4" \$ 585.00 1" \$ 935.00 1 1/2" \$ 1,835.00 2" \$ 2,335.00

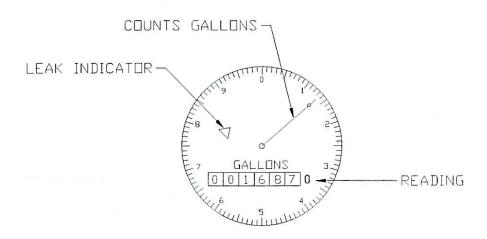
This is an equal opportunity program. Federal law prohibits discrimination. Complaints of discrimination can be filed with the Administrator, FmHA, US Department of Agriculture, Washington, DC 20250-0700.

WHY IS MY BILL SO HIGH?

If you receive a bill that seems high, what do you check for? Compare the gallons used to the gallons used on previous bills, the read to and from dates and number of days used on your water bill. The water meters are read monthly, but due to holidays, weekends, weather conditions, etc., the bill you receive may be for more or less than a thirty day period. Also because there may be several weeks processing time from when the meters are read until the bills are mailed, the time period for the water used may have been a time when you had watered your lawn, repaired a leak, or had a leaking toilet.

Our water bills are not normally estimated unless there were extreme weather conditions or the meter was inaccessible. It is the customer's responsibility to keep the area around the meter open and clear of debris.

There are times when the meter reader may have misread the reading on the meter. Most meters in our water system will look like the meter pictured below. The meter is read like the mileage meter on a car and will have a 0 on the end of the reading that does not move or you will need to add a 0. Your reading



does not change until you have used 10 gallons of water. There is also a hand on the face of the meter that actually counts the gallons used. When the hand has made a complete rotation you have used 10 gallons of water. Compare the reading now to the

reading on your bill. If the reading now is less than the present reading listed on your bill, your meter was probably misread. Write down the reading and the date and call our billing department. If the reading is higher, you may have a leak.

Some of our meters have a leak indicator, which is a small black triangle on the face of the meter. If you are not using any water in the house and the triangle is moving, you have a leak somewhere on your line.

A leak of 1/8" inch can amount to over 5,000 gallons of water or more wasted in a months time. Even a small leak can amount to a high bill. A toilet that is not sealing tight can cause you to lose up to 100 gallons of water a day. By adding a few drops of food coloring in the toilet tank and not flushing, you can watch to see if the color shows up in the bowl.

NOTICE TO MEMBERS OF DAVIDSON WATER, INC.

Due to new regulations from the EPA, as of January 1, 1994, water systems were required by the North Carolina Health Department for the year 1994 to test their water for dioxins.

Dioxins in the water originate from byproducts of oil refineries, chlorinated herbicides and bleaching processes at paper mills, and by-products of herbicide manufacturing. Adverse health effects of dioxins in water systems are cancer, reproductive system effects and liver damage.

Davidson Water, Inc.

began testing for dioxins the third quarter of 1994. We have since learned that they required testing of dioxins for all four quarters of 1994. The test done in the third quarter came back "No as dioxins detectable" in our water system. We will continue to test quarterly to comply with the new regulation. If you have questions concerning this notice, contact Gregg Stabler. General Manager, Davidson Water, Inc., (704) 731-2341, P.O. Box 969, Welcome, NC 27374-0969. System ID #02-29-025.