### **OVER 72 YEARS OF SERVICE**

### TAP FEES

Due to increased costs in materials and labor, Davidson Water, Inc. will be increasing the cost of a 3/4" water tap, effective,

January 1, 1999 to \$685.00. The tap fee includes a \$35.00 member ship and meter deposit required on all accounts.

All water taps are set on the state road right of way and it is the customer's responsibility to run the line from the meter to the residence.

hree of our valued long time employees retired this year.

Barbara Reich, who has worked for Davidson Water, Inc. for 19 years, decided to officially retire in July of this year, but agreed that she would come back in September and work part time. Barbara was responsible for the posting of all payments of water bills. With over 40,000 bills mailed each month, she has opened, sorted and posted over seven million payments in her career with Davidson Water. Barbara has been enjoying her retirement with her church activities at Friedburg Moravian Church, where she has been a member for over 34 years as well as a member of their choir. She has also been able to devote more time to her passion of music as a soloist and her retirement has enabled her to travel. Even though we know she is thoroughly enjoying her new status as "retiree", we hope that she will continue to work even if only in her part time capacity for many years to come.

Rex Gallimore retired at the end of August at the age of 75, after over 26 years of service. Rex came to Davidson Water after a career in the plumbing business. In the late sixties and early seventies, he almost single handedly signed up over 3,000 families and businesses in order to form the non profit co op water system, East Central Water, and was elected to serve as president on their board of directors. During construction, he oversaw the project and once finished the board of directors hired him as an employee. East Central eventually merged with several other water systems to become Davidson Water, Inc. He has worked as a backhoe operator, an elevated tank inspector, operated and maintained the over 60 pumps in the water system as well as working on complicated telemetering controls, altitude valves, sustaining valves and pressure reducing valves. He has also oversaw and inspected installation

of water lines by contractors. Whenever there was a water line break, be it noon or midnight, he was usually the first there to get the valves turned off and the leak fixed. Rex is living proof that things really do improve with age. He is now enjoying his retirement with his wife Edith at their home in the Holly Grove area and is finally able to take the time to do some traveling.

Mary Lassiter, with over 27 vears of service, started in her career with Davidson Water in the old Ripple building located in the back of the old post office in Welcome. She was responsible for all billing, beginning with manually posting all bills on separate ledger cards for each customer. As the water system grew and with the merging of five separate water systems into Davidson Water, Inc., she saw her job grow from posting and mailing 2,800 bills manually each month to over 40,000 bills each month. With the advances in computer technology and constant changes, her job has constantly evolved, requiring her to learn new procedures on a continual basis. But even with the workload increasing fifteen fold, at the time of her retirement she was still single handedly responsible for all billing. Mary has always taken great pride in her home (and it shows) and can also be seen spending hours working in her yard and walking. She loves decorating her home and her flair for decorating is especially evident at Christmas. She is also involved in catering and her special talent for design makes her party and wedding displays works of art. She has already been able to do some traveling and has been to Pennsylvania as well as trips to Statesville

to visit her sister.

We would like to take this opportunity to thank these employees for their dedication as well as their friendship during their careers at Davidson Water, Inc. and wish them all the best in the years to come.

#### **NEW FACILITY**

 ${\sf W}_{\sf e}$  are now in our new building located at 7040 Old US Hwy 52 North in Welcome, directly across the street from the old office building. The office personnel moved into the new facility in March of this year and the maintenance and construction crews moved in October, Our new office building allows us to maintain all departments, except for the water plant personnel, under one roof. We have also added a drive thru window for the convenience of our customers. We hope to hold an open house next spring during our 30 year celebration so that our customers can tour our new facility

#### REMINDER

This year's annual meeting will be held Monday, March 8, 1999 at the courthouse in Thomasville.

# WHERE'S THE BILL

The water bills are mailed out monthly and due in fifteen days. Occasionally our members report that they did not receive a bill. If this happens to you, please contact our office to make sure that we have your correct mailing address.

Failure to receive a bill does not relieve you of the responsibility of paying on time.

## WINTER FREEZE TIPS

With the winter season upon us, it is important to keep in mind some tips on taking care of your water pipes.

- 1. Please make sure if you check your line at the meter box that the lid is securely replaced to prevent freezing at the meter. If the lid is missing from your meter box, please contact Davidson Water so that it can be replaced.
- 2. To prevent freezing of your water lines make sure the area around the box is filled with dirt and that the line from the meter box to the house is sufficiently covered and compacted with dirt.
- 3. If you see that the service line from the main water line to the meter is exposed, please contact Davidson Water so that the line can be lowered and properly covered to prevent freezing.
- 4. The frost line in our area is approximately 6 to 8 inches. This can vary in different soils and in shaded areas and on the north side where the sun doesn't warm the ground.
- 5. If you suspect the water meter has frozen. do not attempt to build a fire in the meter box. This can result in damage to the meter itself and to your water line. YOU will be responsible for any damage that may occur.
- 6. In cold temperatures mobile homes that are not properly underpinned may have a problem with the pipes freezing. In addition, houses with vents under the house that are not closed or covered in the winter months may also experience a problem with frozen pipes.
- 7. Heat tape can be placed on pipes to help prevent freezing.

This is an Equal Opportunity Program. Federal law prohibits discrimination. Complaints of discrimination can be filed with the Secretary of Agriculture, US Department of Agriculture, Washington DC 20250.